

The Education Committee Presents:

## Adapting to the Changing Times

Come and hear how to deal with communicating with members through virtual meetings and how can you help your members during difficult times. Topics to include:

- Working with homeowners during difficult times.
- How can the board provide reasonable accommodations.
- Practical solutions – Looking at alternative solutions.
- How are Managers and Board Members coping with emotionally charged situations, including conflict resolution.
- Looking outside the box to keep your community connected – virtual social events

Facilitators are:

Angie Adams, CMCA, AMS, PCAM, Pacific Coast Management, Inc.  
Cyndi Koester, CMCA, AMS, PCAM, CAMCO Homeowners  
Association Management

**DATE:**  
Thursday,  
October 22

**TIME:**  
6:00 pm Program Begins

**PLACE:**  
Virtual Zoom Meeting

**COST:**  
**FREE to CAI - OC  
members**  
\$25 for non-members

Register online or mail to **CAI-OC, 1971 East 4th St., Ste. 280 Santa Ana, CA 92705**  
or fax to **714.479.1026**

### 10/22/2020 - CIE Bonus Course: Adapting to the Changing Times

Yes - I am a CAI Member and will attend for free. CAI Membership Number: \_\_\_\_\_

Association/Mgmt. Co Name: \_\_\_\_\_

Contact: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

E-mail Address: \_\_\_\_\_

No - I am not a member and will pay the \$25 fee for the course.

Enclosed is check **or** Charge my:  Visa/MasterCard  American Express

Cardholder: \_\_\_\_\_

Credit Card Number: \_\_\_\_\_

Expiration Date: \_\_\_\_\_ Verification Code: \_\_\_\_\_

Please register online at [www.caioc.org](http://www.caioc.org) submit completed forms to:

CAI - OC  
1971 East 4th Street, Suite 280  
Santa Ana, CA 92705  
714.479.1022 Phone - 714.479.1026 Fax