

# Leadership of Boards & Managers



**Marybeth O. Green**  
CMCA, AMS, PCAM  
Seabreeze Management  
Company Inc., AAMC



**David Jacob**  
FirstService Residential, AAMC



**John MacDowell, Esq.**  
CCAL  
Fiore, Racobs & Powers, A PLC

**Thursday, October 21, 2021 | 11:00am-2:00pm | Hilton Costa Mesa**  
**Register online at [www.caioc.org](http://www.caioc.org)**

Join us where we'll be discussing the leadership of Boards & Managers – dealing with internal conflict, conducting a successful meeting, and communication tips!

- Six typical board member personality types & how to communicate with them
- Dealing with internal conflict amongst the board
- How to work with difficult owners
- Conducting a successful meeting
- Open forum legal requirements

**REGISTRATION RATES**

**Member Rates (early/late)**

- CAVL/HOA Board Member - \$44/\$57
- Community Manager - \$50/\$60
- Attendee - \$57/\$72

**Non-Member Rates (early/late)**

- CAVL/HOA Board Member - \$52/\$67
- Community Manager - \$62/\$72
- Attendee - \$77/\$92

Is this your first time attending?  Yes  No

Company: \_\_\_\_\_

Attendee Name: \_\_\_\_\_

Additional Attendees: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Cardholder: \_\_\_\_\_

Credit Card Number: \_\_\_\_\_

Expiration Date: \_\_\_\_\_ Verification Code: \_\_\_\_\_

**Email completed form to [brandon@caioc.org](mailto:brandon@caioc.org) or fax to 714.479.1026**

The education portion counts for 1.5 continuing education unit toward earning your PCAM designation and maintaining your CMCA certification and AMS designation. Visit [www.caionline.org/](http://www.caionline.org/) education for details. By registering for and/or attending any CAI-OC event, I understand that publicity photographs and/or videos may be taken. I hereby give permission that photos and/or videos containing my likeness may be used. CAI-OC has a no-tolerance policy regarding **suitcasing**, please see the chapter website for more information about these policies.

**Cancellation/Refund Policy:** Reservations canceled after 12:00 pm on 10/14/2021 cannot be refunded. Any no-show registrant will be charged for his/her reservation.