



COVID-19 Updates –

- From our national office - go here to get **CAI's Guidance on What to Know About COVID-19, Your Community, and CAI -**
<https://www.caionline.org/Pages/Coronavirus.aspx>
- For Managers: See update from CAMICB – update re CMCA as of March 19, 2020 below:

Good Afternoon,

In response to the spread of COVID-19 (coronavirus), **CAMICB's test administration partner, Pearson VUE, will temporarily close all company-owned U.S. and Canada-based Pearson Professional Centers starting March 16, 2020.** The closures will last until April 16, or whenever conditions are deemed safe to re-open.

CMCA candidates whose testing appointments have been cancelled will receive an email notification from Pearson VUE. The notice will provide instructions for scheduling new appointments on or after April 16.

CAMICB and Pearson VUE recognize that the threat of the virus may not be contained by the date testing centers are scheduled to reopen. Pearson VUE will continue to monitor government guidance to ensure that they can safely serve all candidates as soon as local conditions allow.

Recognizing that test center closures may interrupt testing plans for CMCA candidates, CAMICB will extend the yearlong exam deadline for candidates that are most affected by this change. All CMCA candidates whose authorization to test expires prior to August 1, 2020 will be granted a deadline extension to August 1. Candidates with an extended authorization to test will receive a confirmation email from CAMICB with further details.

Pearson VUE will be posting all updates regarding test center closures and other containment measures on their [COVID-19 Update](#) webpage. Likewise, CAMICB will use our [Coronavirus Update](#) page to post all new information regarding changes to regular certification activities.

Please direct all questions to info@camicb.org. CAMICB office operations have shifted to a fully remote system and staff may be unable to monitor and respond to incoming phone calls in a timely manner.

As always, CAMICB is committed to the safety and wellbeing of our CMCA candidates, certificants, and all staff involved in the certification process. Thank you for your understanding and patience as we work together to help fight the spread of COVID-19.

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In response to the COVID-19 outbreak, CAMICB staff is currently working remotely through April 30, 2020. As we are working diligently to answer all incoming correspondence, we ask that you allow patience as response time may be delayed